## FAIRFIELD PROPERTIES

A Small Company that Grew by Providing Personal Service with Integrity

## THE FAIRFIELD ADVANTAGE

- 50 years managing properties on Long Island.
- Fairfield's business practices balance quality service and cost savings. Hundreds of vendors & contractors on bid list. Boards decide who to hire.
- Administrative Professionals assigned to managers to answer calls when managers are in the field and to provide clerical support.
- Emergency Service dedicated phone number for every property with a live operator and 4 levels of backup protection in case of an emergency.
- Accounting Department led by CPAs with Accounting Supervisors, Staff Accountants, Accounts Receivable and Payable in our Melville office.
- AvidXchange online invoice payments to vendors and contractors. Board members can view invoices, backup, and payment history online.
- Click Pay
  - -Owners choose monthly statements sent via U.S. mail or email.
  - -Owners can mail a check, schedule ACH payments with their bank, or click and pay online via a direct link to their bank account.
- Active Building
  - -Owners' portal to view their account balances and activity online.
  - -Online service requests and online responses in the portal.
  - -Owners can opt for email billing or to receive paper bills.
  - -Owners can click a link to pay online or can mail checks.
- Property Managers with minimum 5 years up to 35 years' experience managing Condominiums, Cooperatives and Home Owner Associations.
- Multi-level supervision and weekly staff meetings to ensure quality service for our clients. Activity at every property reviewed weekly.
- Property Managers perform weekly site visits without hesitation driving a Fairfield company vehicle.
- Competitive pricing!

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